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STUDY MODULE D	ES	CRIPTION FORM		
Name of the module/subject Cod			de 11101221011000064	
Field of study Safety Engineering - Full-time studies - First-		Profile of study (general academic, practical) (brak)		Year /Semester
Elective path/specialty		Subject offered in: English		Course (compulsory, elective) elective
Cycle of study:	Form of study (full-time,part-time)			
First-cycle studies	full-time			
No. of hours				No. of credits
Lecture: - Classes: 30 Laboratory: -		Project/seminars:	-	1
Status of the course in the study program (Basic, major, other)	((university-wide, from another fi	ield)	
(brak)	(brak)			ak)
Education areas and fields of science and art				ECTS distribution (number and %)
Responsible for subject / lecturer:				
mgr Joanna Potrzebska email: joanna.potrzebska@put.poznan.pl tel. 61 665 24 91 CJK PP ul. Piotrowo 3a, 60-965 Poznań				

Prerequisites in terms of knowledge, skills and social competencies:

1	Knowledge	The already acquired language competence compatible with level B1 (CEFR)
2	Skills	The ability to use vocabulary and grammatical structures required on the high school graduation exam with regard to productive and receptive skills
3	Social competencies	The ability to work individually and in a group; the ability to use various sources of information and reference works.

Assumptions and objectives of the course:

- 1. Advancing students? language competence towards at least level B2 (CEFR).
- 2. Development of the ability to use academic and field specific language effectively in both receptive and productive language skills.
- 3. Improving the ability to understand field specific texts (familiarizing students with basic translation techniques).
- 4. Improving the ability to function effectively on an international market and on a daily basis.

Study outcomes and reference to the educational results for a field of study

Knowledge:

- 1. the student ought to acquire field specific vocabulary related to the following issues: Creativity and motivation at work, Organizational structure of an enterprise, Company management, Work and leisure time [-]
- 2. and to be able to define and explain associated terms, phenomena and processes. [-]

Skills:

- 1. the student is able to give a talk on field specific or popular science topic (in English), and discuss general and field specific issues using an appropriate linguistic and grammatical repertoire [-]
- 2. the student is able to express basic mathematical formulas and to interpret data presented on graphs/diagrams [-]
- 3. the student is able to conduct business correspondence in English [-]

Social competencies:

- 1. As a result of the course, the student is able to communicate effectively in a field specific/professional area, and to give a successful presentation in English. [-]
- 2. The student is able to recognize and understand cultural differences in a professional and private conversation, and in a different cultural environment. [-]

Assessment methods of study outcomes

Faculty of Engineering Management

- ? Formative assessment: grades received during classes (presentations, tests, MT test)
- ? Summative assessment: credit

Course description

Managing conflicts

Services and systems

- ? Establishing services and systems
- ? Explaining how something works

Customers

- ? Customer service in operation
- ? Managing customer feedback

Working together

- ? Team work
- ? Encouraging people

Logistics

- ? Supply chain
- ? Handling orders
- ? Reporting problems
- ? Operations management

Presentations

- ? Structure of a presentation
- ? Useful vocabulary
- ? Visual aids

Basic bibliography:

1. Hughes, J. / Naunton J. 2012. Business Result DVD Edition: Intermediate. Oxford University Press.

Additional bibliography:

Result of average student's workload

Activity	Time (working hours)
1. Participation in classes	30
2. Open learning	15
3. Preparation for the final assessment	13
4. Final assessment	2

Student's workload

Source of workload	hours	ECTS
Total workload	60	1
Contact hours	30	1
Practical activities	30	1